

Music Library Terms and Conditions

By purchasing a subscription to Da Capo LLC DBA Music Library you acknowledge and agree to the following:

Billing and Payments

Renewals are made on or around the 1st of the month. Renewal date is subject to change. All subscriptions renew automatically on/about the first of the renewal month unless ended/canceled prior to the renewal date. Customers may cancel or pause their subscription without penalty prior to the next renewal date to avoid additional charges. Refunds will not be processed after the renewal date. Payments for all subscriptions is due prior to shipment. Net 30 terms are available for business entities, charter schools and non-profit organizations.

Shipping

Shipments for monthly subscriptions are made on or around the 20th of each month. Shipment date is subject to change without notice. Shipments for Mystery Boxes and other one-time purchase will be made within approximately two business days. Shipments are made via USPS Priority Mail with no guarantee on arrival date. Customers may provide an email address in order to receive shipment notifications and tracking information.

Lost/Damaged Shipments

Music Library is not responsible for lost, damaged or stolen shipments. Claims may be filed with USPS. Refunds will not be made for shipments that have been tagged as "Delivered" by USPS.

Change of Address

If the recipient moves, it is the responsibility of the customer to update the subscription account with the new and correct address.

Refunds and Exchanges

Music Library does not offer refunds or exchanges. If a recipient receives a book that they already own, they are encouraged to give it as a gift or make a donation to your local foster care facility.

Privacy

In order to effectively serve the customer, collection of name, address, phone number and email will be stored in a customer account. This information will never be shared or sold with individuals or entities outside of the the Da Capo LLC DBA Music Library ecosystem. All payment data is stored in encrypted format by our payment processing company.

Liability

Da Capo LLC DBA Music Library will not be held liable for any damages in connection with the use of materials sent or online resources provided/suggested by Da Capo LLC DBA Music Library or its owner or employees.